



Thinkproject Live in London

# Welcome!

19 November 2025



07

# Our CONTRACTS Journey: What We've Built, Where We Are, and Why It Matters



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# Agenda for today

- ① Past Year Review
- ② Custom Contracts Deep Dive
- ③ Feedback
- ④ Roadmap Overview 2026
- ⑤ Q&A



01

# Past Year Review

What we've done!

# Deployment to EU & ANZ

## WHAT

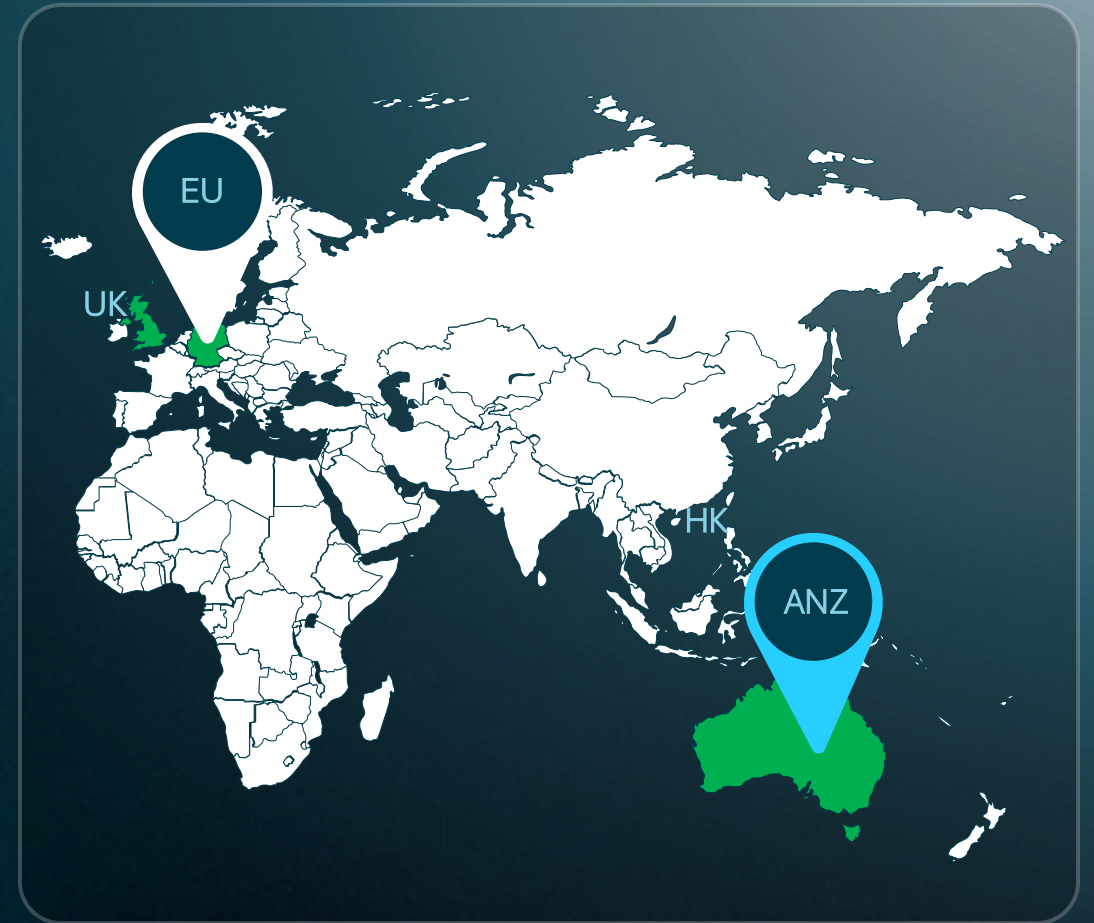
- Deployment of CONTRACTS to EU and ANZ Data Centres

## WHY

- Ability to offer CONTRACTS across new Regions adopting NEC/FIDIC
- Bring best practice in digital contract management to a wider market

## WHEN

April & June 2025



# Product Localization

Features: CEM-427

## WHAT

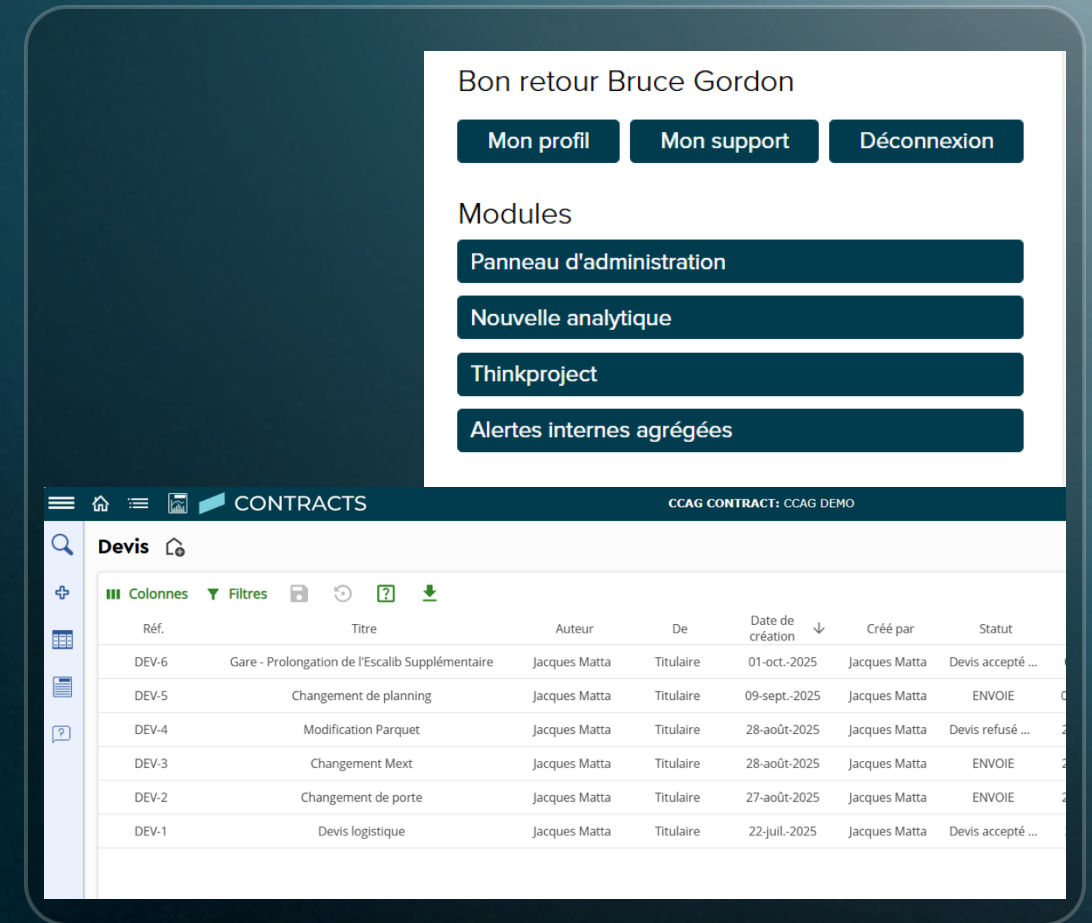
- Localise CONTRACTS for core Thinkproject supported languages EN, DE, FR, NL, PL & ES

## WHY

- To allow Users in any Region to use CONTRACTS
- To support the release of Spanish NEC4 ECC version
- To support the CCAG Public Contract standard in France

## WHEN

October 2025





# General UI/UX Improvements

Features: CEM-449 & 442

## WHAT

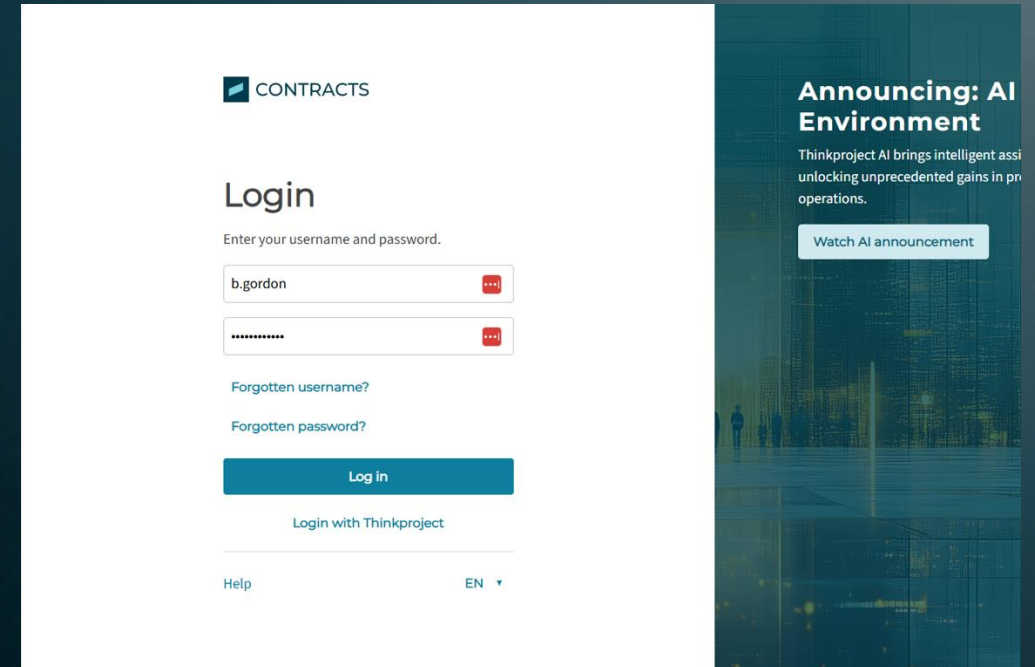
- Improved Login experience

## WHY

- Harmonise login pages across all Platform Solutions
- High level of tickets where users with multiple accounts struggled to retrieve username

## WHEN

May & September 2025



# Custom Events Improvements

## WHAT

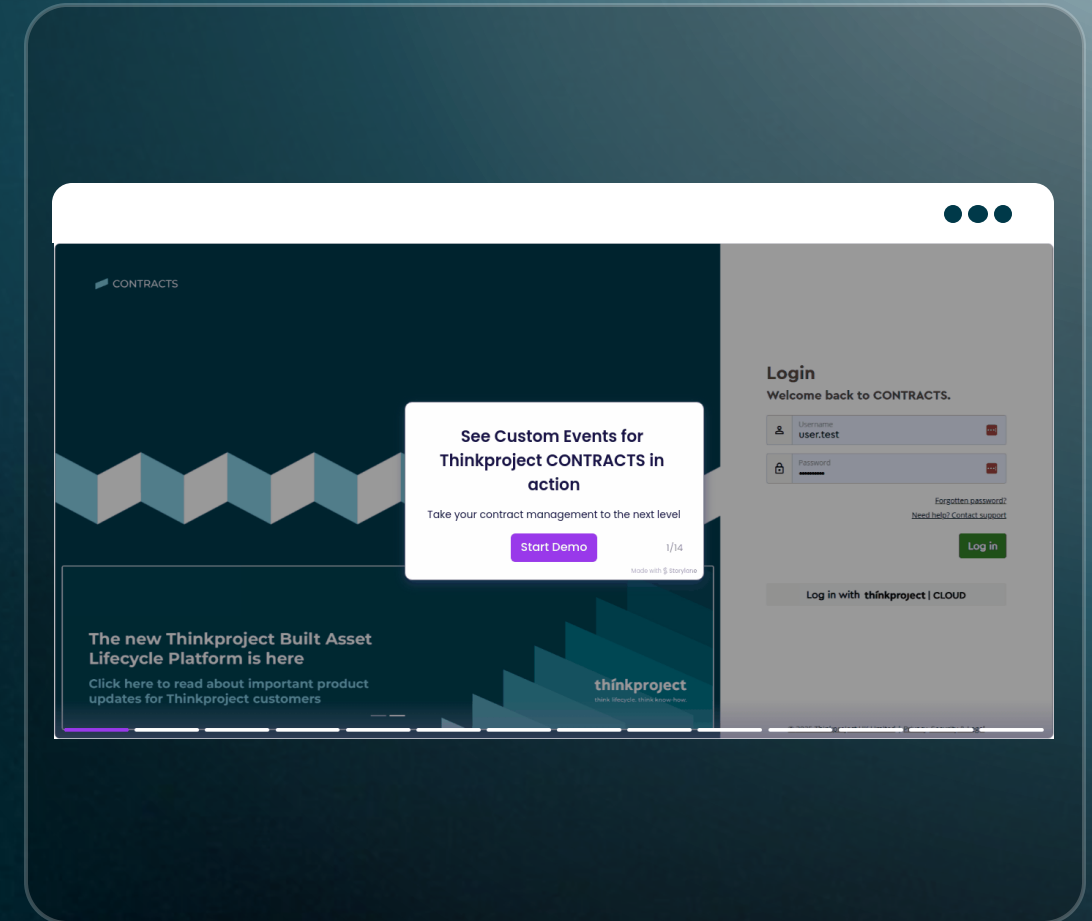
- Expand workflow capabilities
- Improve setup time

## WHY

- Allow for additional business processes to be managed in CONTRACTS
- Bring custom events to life in Custom Contracts

## WHEN

June 2025





# Integration Improvements

Features: CEM-381 & CEM-351

## WHAT

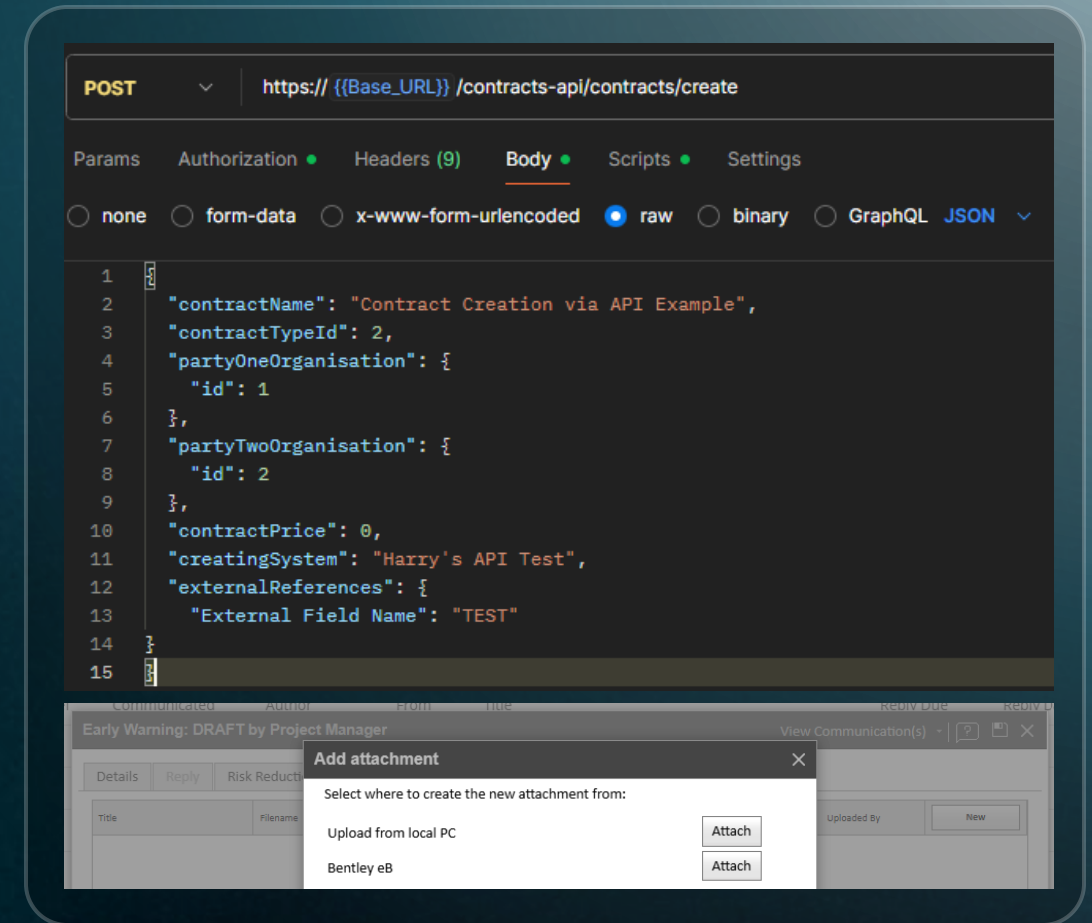
- Improved connectivity with external systems

## WHY

- Supports compliance with the Procurement Act 2023
- Further embeds CONTRACTS into customer ecosystems

## WHEN

March & August 2025



# Analytics Improvements

Features: CEM-413 & CEM-432

## WHAT

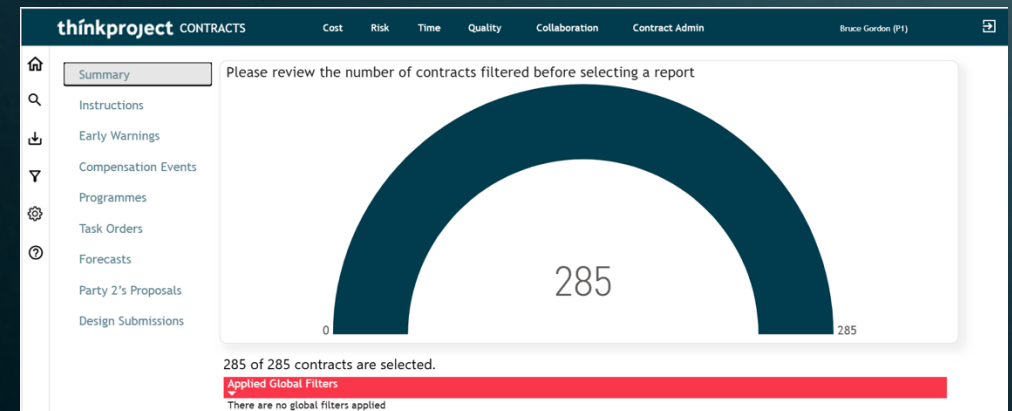
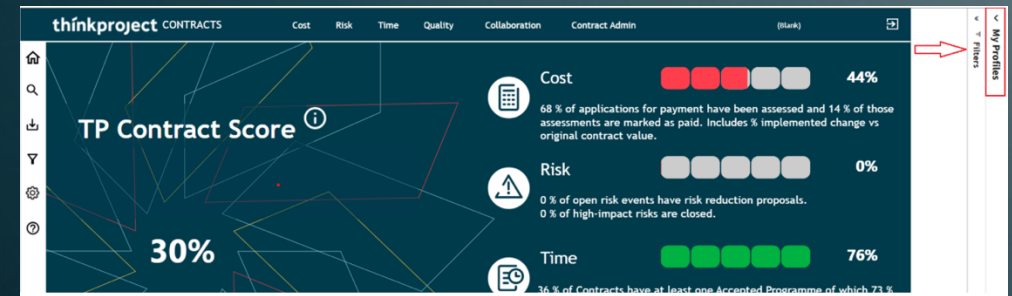
- Persistent Filtering
- Additional data, visualisations and paginated reports

## WHY

- Provide clearer insights into key events
- Save time on repeated reporting requirements

## WHEN

June 2025





02

# Custom Contracts Deep Dive

How our product has evolved in the last year!



## Custom Contracts Deep Dive

# What?



Initiative for the CONTRACTS Product

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Builds upon the technology of Custom Events

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New Product capability to provide additional customised contract types

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Supports standard contracts like JCT D&B and SBC

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Fast, compliant, and flexible deployment powered by the Thinkproject Platform

## Custom Contracts Deep Dive

# Why?



Responding to customer demand for broader contract type coverage

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Centralise contract management for your organisation

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Bring modern, event-driven contract management to sectors still using manual, document-based contract processes

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Stay compliant with evolving market and industry standards

# How? Forms

- New form functionality powered by Thinkproject platform
- Communication type forms now have full control of data inputs
- Customise the following:
  - The wording
  - Data inputs - various types
  - Which fields are mandatory

The screenshot displays the 'KPI Report Notice' form editor. On the left, a sidebar contains a 'Form' icon and a 'Document' download icon. A central panel lists various form components: Group, Label, Text, Email, Number, Date, Time, Checkbox, SingleSelection, MultiSelection, Image, Paragraph, Signature, and Table. The main workspace shows a form titled 'Categorisation' with the following fields: 'Cross Ref' (text input), 'Savings' (text input with value '1234'), 'Date' (text input with value '21/02/2025'), and 'Time' (text input with value '11:45'). Below these fields, there is a checked checkbox for 'Safety Check also?'. Under the 'Category' heading, there are two radio button options: 'Internal' and 'Group'. Under the 'Zone\*' heading, there are two checkbox options: 'Zone 1' (checked) and 'Zone 2' (unchecked). The top right of the editor shows 'PAGE 0' and several utility icons.



# How? Event Workflow

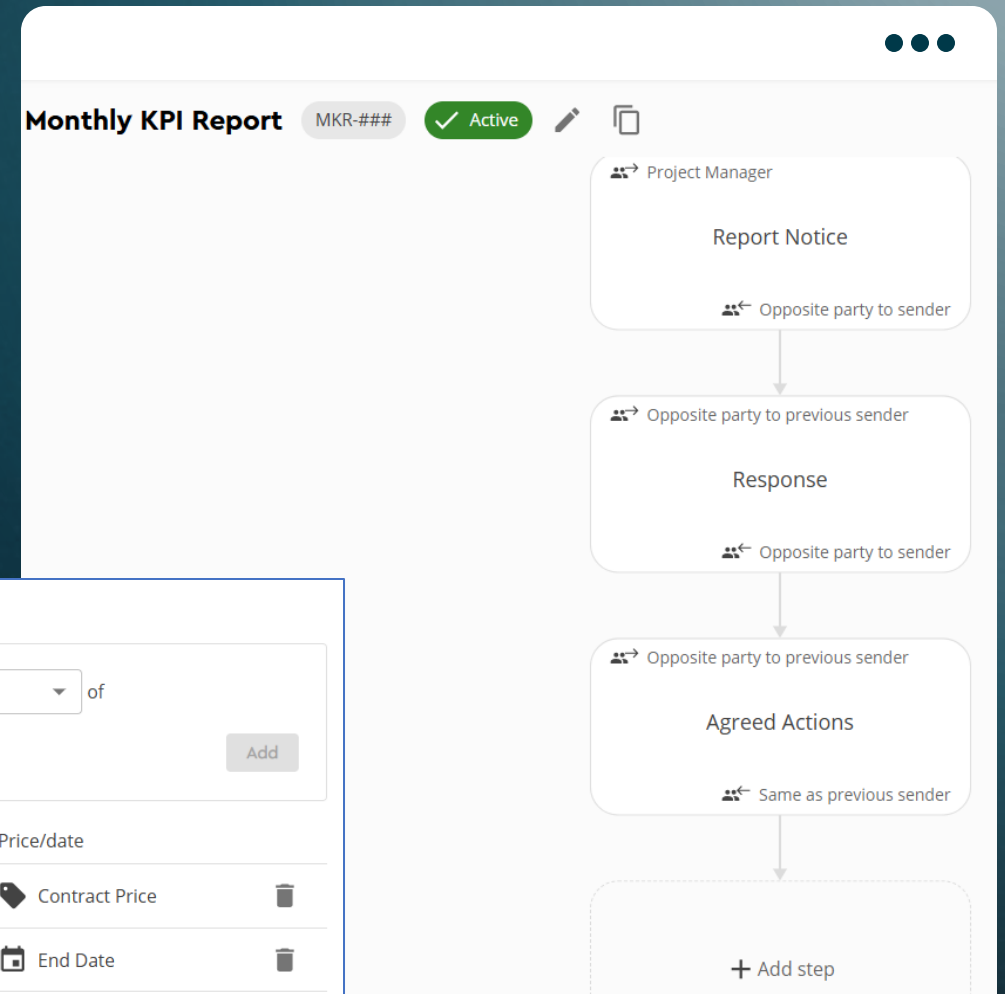
Configure custom event types on a contract, full control of:

- Naming, communication forms, workflow
- Can set up iterative workflows
- Specify change impacts, effects on price/time elements of the contract

Configure change impacts

When Status use value in Form field to impact Change type of Price/date Add

Status	Form field	Change type	Price/date
COMMUNICATED	Notification - Price Change	Approved Change	Contract Price
COMMUNICATED	Notification - Completion Date Change	Approved Change	End Date



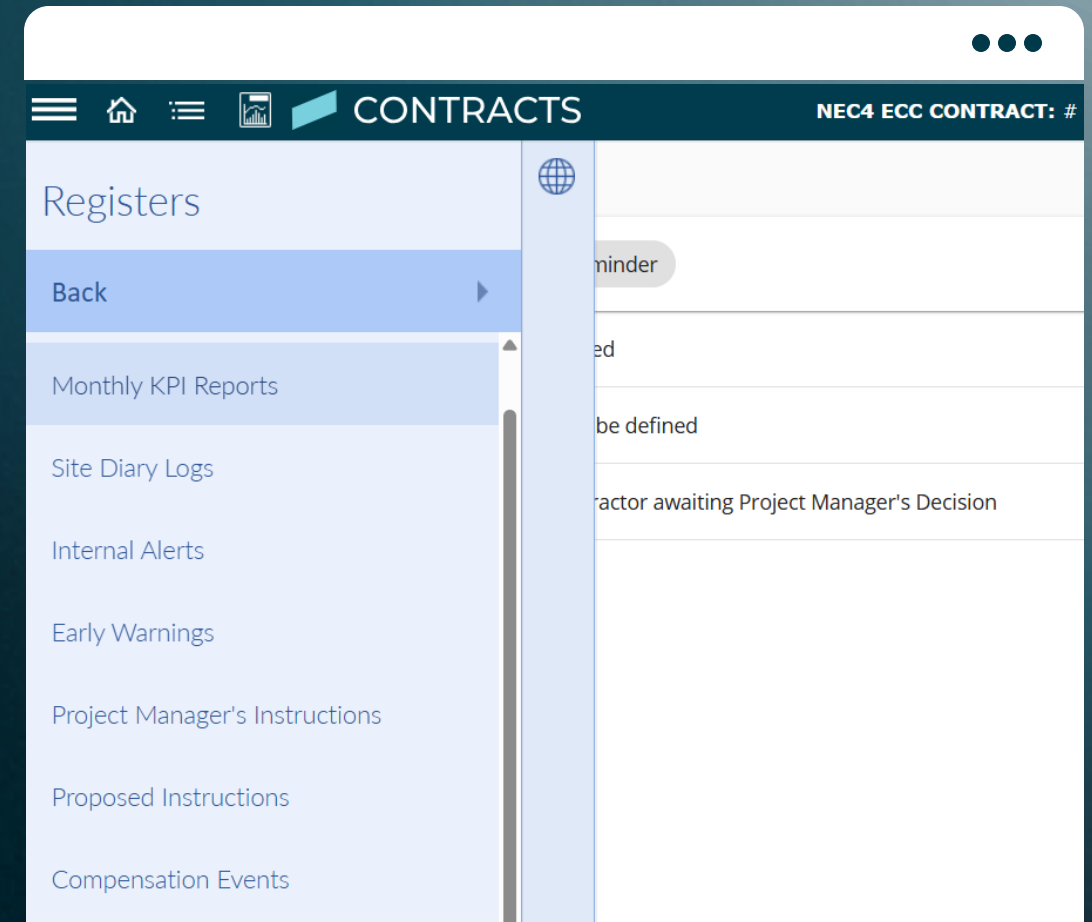
# CUSTOM CONTRACTS vs CUSTOM EVENTS Use-cases.

Custom Events can be added to existing NEC & FIDIC contracts:

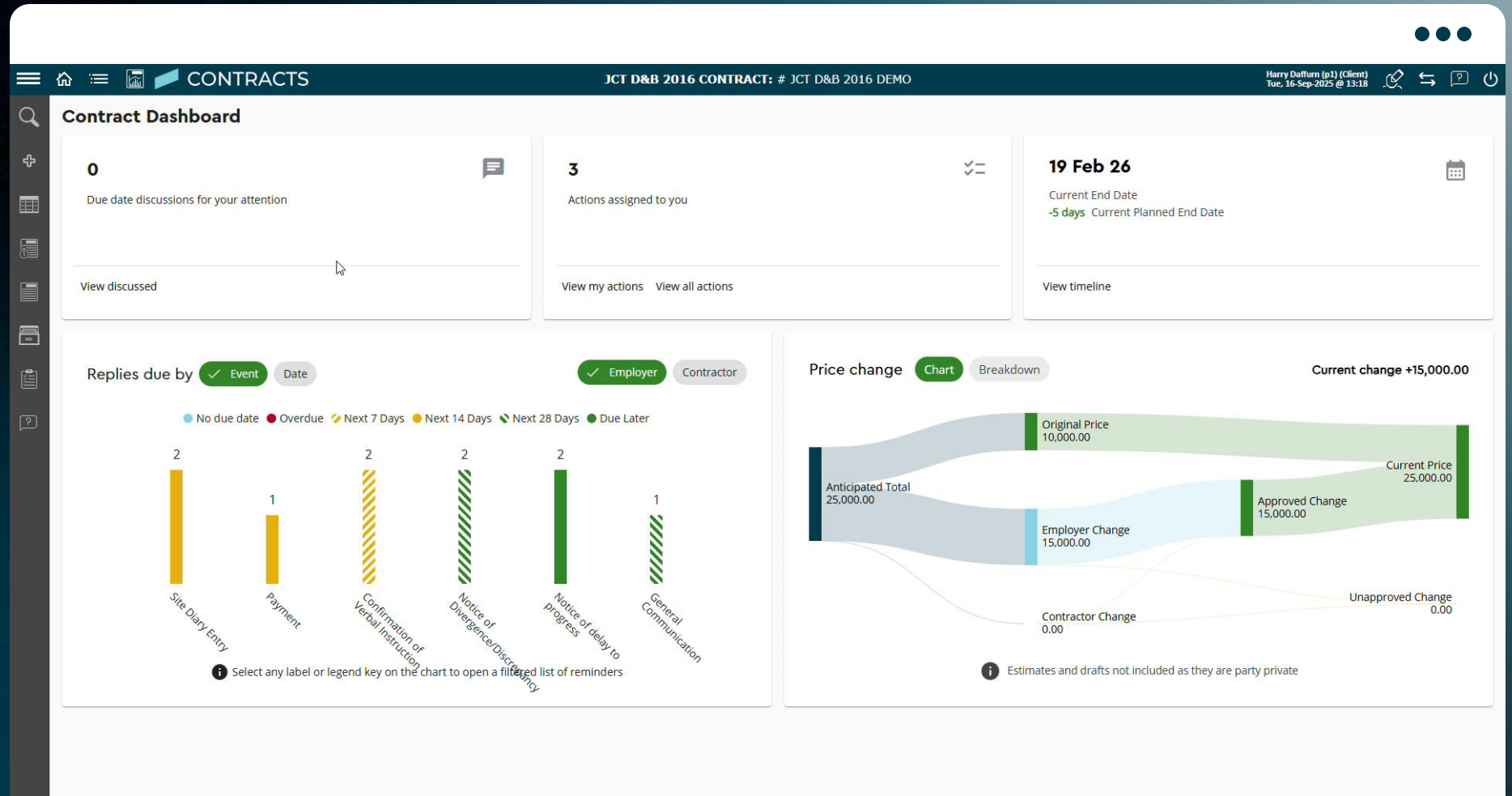
- Additional business processes
- Bespoke workflows
- Z clauses

Custom Contracts provides an entire contract type configuration:

- JCT Contracts – D&B / SBC



# JCT Demo







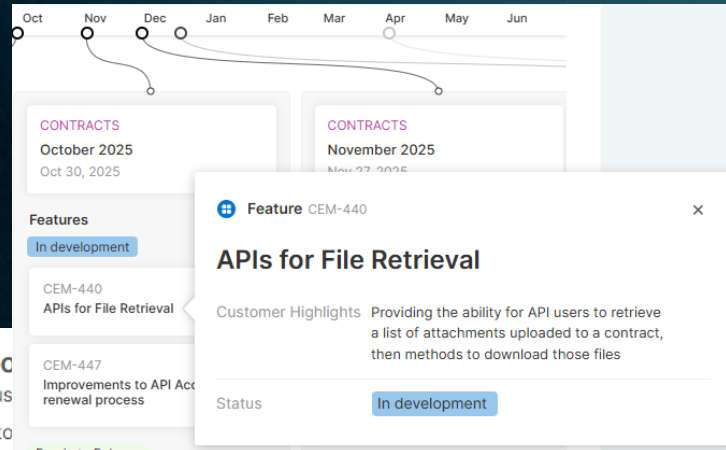
03

# Feedback

From you to us and us to you

# CONTRACTS Ideas – Overview

- All CONTRACTS users have access to the Ideas Portal since October 2023
- Over 1185 total ideas or suggestions from users
- Users can submit ideas or vote on others
- Idea creator name and comments are anonymous
- Product Roadmap accessible - showing new features for year ahead



Welcome back Example User

[My Profile](#)[My Support](#)[Logout](#)

### Modules

[My Contracts](#)[Admin Panel](#)[Analytics](#)[New Analytics](#)[Aggregated Internal Alerts](#)

### Product Information

[New Features](#)[Product Ideas Portal & Roadmap](#)

## CONTRACTS Ideas Portal for Customers

Welcome to the Contracts Ideas Portal – for UK customers

Please submit ideas for new features or changes to the product

Include as much information as you are able to help with prioritising and promoting your idea

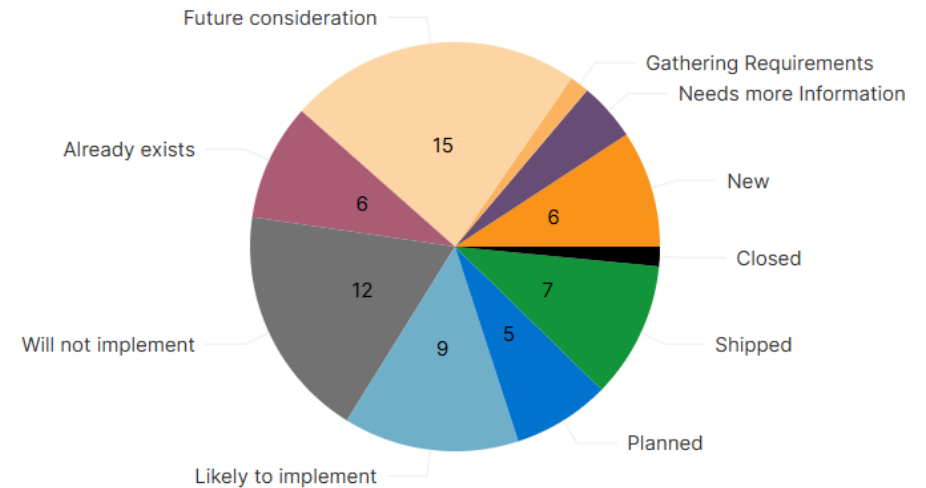
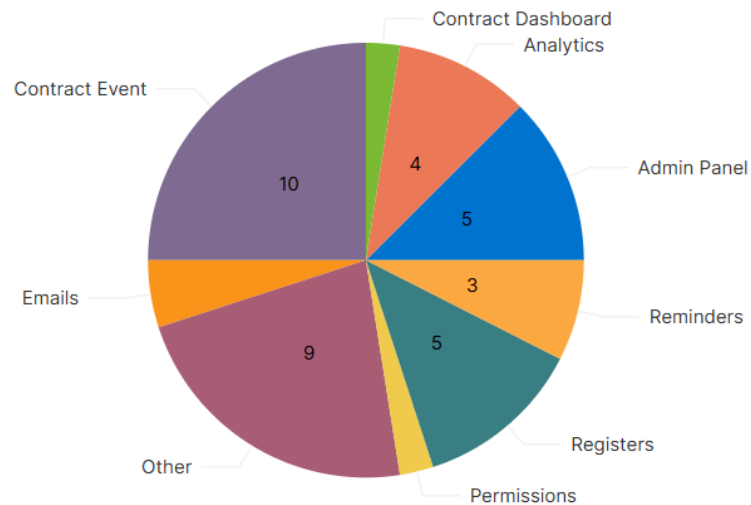
[PRODUCT IDEAS](#)[HOW THE PORTAL WORKS](#)[RECENTLY COMPLETED IDEAS](#)[PRODUCT ROADMAP](#)[SURVEYS](#)

[+ ADD A NEW IDEA](#)

All ideas

# CONTRACTS Ideas – Since Last Year

Customer ideas by category:



- Total of 61 ideas since last TP Live (15/10/2024)
- Average of 5 new ideas per month
- Contract Events is the most popular category

- We've completed 42 ideas from users
- 13 Ideas planned for rest of 2025
- 44 more by end of H1 2026



## Feedback to Customers

## Improvements made on how we communicate to you:

- Releases
  - Upcoming release notes posted monthly
  - Roadmap Releases – more accuracy in current quarter
- Service Issues
  - Service Status Page on login page
  - Known issues list accessible in Help Centre
- Future Improvements 2026:
  - Ideas linked to Features
  - Notifications / emails about releases

## CONTRACTS New Features - September 2025

The following new features and changes have been released to the THINKPROJECT CONTRACTS

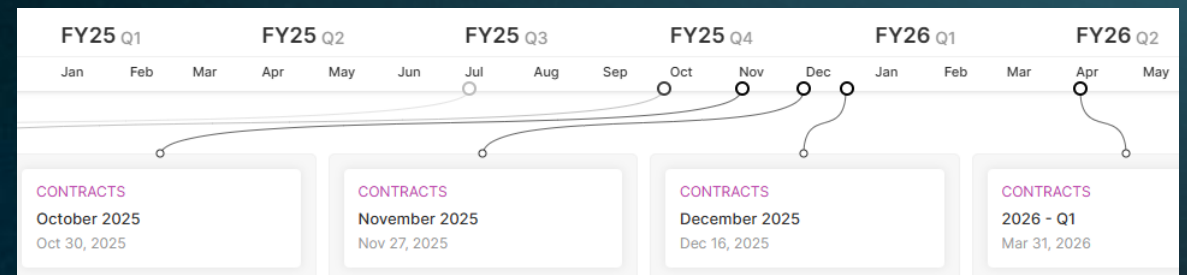
## Product in September 2025:

- ## General Changes
- The layout and styling of the Login page has been updated to match the new THINKPROJECT design system
  - The My CONTRACTS page has now been moved to the main menu for quicker navigation to users who want to access the contract workspace
  - Users can now choose and save their preferred language display via My Profile - General:
    - This is retained after logging out and back in or using different browsers
    - Available options are based on supported languages for THINKPROJECT products
- ## CONTRACTS
- Party 2 users can now remove the reminders for responses to claims
  - More than 1 event workflow status can now trigger changes to Contract price or dates from Custom Events
  - The display of the current date for completion, key dates and sectional completion dates has been added back in to following events: quotations / assessments / detailed claims / party 2 proposal / party 1's determination
  - The display of the current start and completion dates has been added back in for Quotations and assessments on Task Order change events
- ## Admin Panel
- When creating a contract the language of the contract must now be specified, available options are based on supported languages for THINKPROJECT products
    - When cloning a contract, only CONTRACTS with the same language will display as available options to choose from
  - User admins can adjust a user's preferred language display on the basic details section of the user edit page

The following content is planned to be released in

## October 2025:

- **General Changes**
  - The login page will include a link to the THINKPROJECT Service Status page, which shows the availability of services across all regions - <https://status.thinkproject.com/>





04

# Roadmap Overview – Year Ahead

High level upcoming features

# UI/UX Improvements

## WHAT

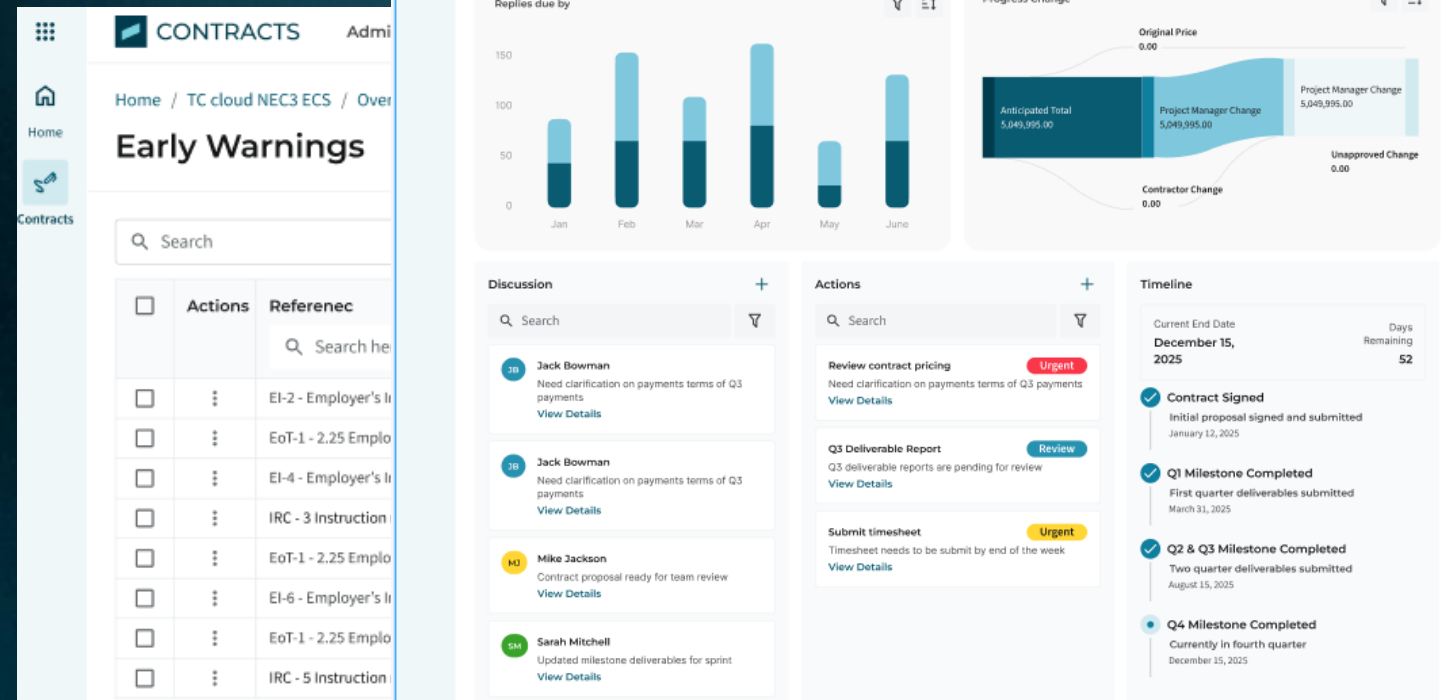
- Modernisation & Harmonisation of UI/UX

## WHY

- WCAG Compliance
- Mobile friendliness
- Quicker onboarding

## WHEN

Q2 - 2026





# Custom Contracts

## WHAT

- Bridging the gap from NEC/FIDIC functionality

## WHY

- Feedback from current customers
- Bringing functionality from standard events into custom events

## WHEN

Q3 - 2026

Custom Events - Parent & Child relationships		
OVERVIEW	RESEARCH 3	TO-DOS
REQUIREMENTS	COMMENTS	RELATED 4
HISTORY		
Idea	Status	Votes
CEM-I-147 Forecast within Task Order	Planned	1
CEM-I-644 Ability to select Work/Task Orders when Contractor drafts a Contractors Proposal	Planned	1
CEM-I-1228 EW - Added as a TAB to the Work order	Planned	40

Custom Events - discussions / extensions of due dates		
OVERVIEW	RESEARCH 2	TO-DOS
REQUIREMENTS	COMMENTS	RELATED 3
HIST		
Ideas <a href="#">Link</a> <a href="#">Analyze with AI</a>		
Idea	Status	Votes
CEM-I-868 Ability to discuss due date on all correspondence	Likely to implement	18
CEM-I-871 Add a button for one party to accept/reject an extension to a deadline	Likely to implement	2

# CONTRACTS Analytics

Features: CON-470 & CEM-202

## WHAT

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- New Consolidated Data Layer with Google
- Additional visuals and content for Analytics

## WHY

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- Improved Stability, scalability & reusability
- Better integration for AI & ML to allow natural language chart production
- Improving visualisation layer

## WHEN

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Q1- 2026





05

# Q&A



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